

POLICY NAME INCLEMENT WEATHER/EMERGENCY SITUATIONS

POLICY NUMBER 3.1.12

CATEGORIES

DATE PROPOSED: 9/8/2020

DATE OF VOTE: 9/16/2020

ACCEPT (Y/N): Y

The Senior Facility Manager (SFM), or his designee, shall, at their discretion and based on the Huntsville weather and traffic reports and/or direction from the Huntsville Office of Emergency Management, determine whether to officially close the Ice Sports Center (ISC).

No person or group shall be eligible for an adjustment of payments for block ice rental, party rooms, school sessions, or public sessions unless the facility is officially closed by the SFM or his designee.

If the ISC is closed, the following payment adjustments shall be applied to scheduled users:

- (1) Huntsville Skating School & Training Academy customers- the price of the cancelled session(s) shall be (a) applied to the next billing period, or (b) given in the equivalent monetary amount of public session passes to be used at future public sessions;
- (2) Party room/party ice rental – given a choice of (a) rescheduling the party during another public session based on availability of the party room, or (b) the equivalent monetary amount of public session passes to be used at future public sessions;
- (3) Repetitive Block Ice Users – the price of the canceled session(s) shall be applied to the next rental of ice.

Cancellations for weather or emergency situations will not be included in calculations for cancellation limits as detailed in Policy 1.1.10.

COMMENTS: Supersedes Policy #51